



**BOARD OF DIRECTORS**

Masaru "Pundy" Yokouchi  
FOUNDING CHAIRMAN

James J. C. Haynes  
CHAIRMAN

Susan Root Graham  
VICE-CHAIR

Jack Naiditch  
TREASURER

Travis O. Thompson  
SECRETARY

Janet Allan  
Judy Bisgard  
Frank Blackwell, Sr.  
Gary Salenger  
DIRECTOR EMERITUS

J. Kalani English  
Shan S. Tsutsui  
EX-OFFICIO

Virgilio "Leo" Agcolicol  
Edward C. Baldwin  
John Baldwin  
Zadoc W. Brown, Jr.  
Richard F. Cameron

Anne S. Carter  
Louis C. Cole  
Margaret Cole  
Kathy Halpin

Honey Bun Haynes  
Alexa Higashi  
Stephen Holaday  
Tamara Horcajo

Jim Judge  
Betty Leis

Dorvin Leis  
Helen MacArthur  
Michael Moore

Robert Morgado  
Wendy Rice Peterson

Margaret Ishiyama Raffin  
Clyde Sakamoto

Carolyn Schaefer Gray  
Judy Siracusa

Thomas Steinhauer  
Anthony Takitani

Mercer "Chubby" Vicens

Karen A. Fischer  
PRESIDENT & CEO

One Cameron Way  
Kahului, HI 96732  
Phone: (808) 242-ARTS  
FAX: (808) 242-4665

RE: Recommendation for Lynn Novitsky and Lan Communications

We have been very grateful for the services of Lynn Novitsky and Lan Communications. As a not-for-profit organization, we feel a heightened need to carefully monitor all expenses and try to find best prices and efficiency.

Lynn came to us at a perfect time. We needed to streamline and update our phone system and adjust to changes in some of our operations, and, at the same time, we were concerned about our budget costs. She did an amazing job for the Maui Arts & Cultural Center: we realized a 50% savings on our total phone bills. With her expertise and knowledge of phone systems, networks and the industry, she was able to serve as a liaison between the Maui Arts & Cultural Center and the phone company in making changes in the efficiencies of our service and in reducing the costs so significantly.

In addition, because the phone company was slow in implementing some of the cost reductions, she has steadfastly monitored our monthly bills and works with the phone company every month if any credits or adjustments are owing. Though we have already completed our contract with her, she continues to monitor the billings until all the adjustments are corrected to her satisfaction.

She has been a pleasure to work with—a complete professional and a delightful person.

I would highly recommend her and her services. Not only has she helped our bottom line significantly, she has also improved the efficiency and service of our phone system.

If you have any questions, I would be happy to respond in person. My direct line is 808-243-4223 and e-mail is [karen@mauiarts.org](mailto:karen@mauiarts.org).

With aloha,

Karen A. Fischer  
President & CEO