



## PARADISE ISLE RESORT

To whom it may concern:

I have recently had the pleasure of working with Lynn Novitsky of Lan Communications. We were in the process of having our phone, television and Wifi changed to a single company instead of three separate companies. We had significant issues with the phone company as they were trying to hold us in a contract that we had been assured three times did not exist.

Lynn audited our billing to make sure we weren't overcharged in the past, evaluated our equipment, evaluated our new provider contract, found lines that we were charged for but not utilizing. Lynn also worked tirelessly to ensure we were not ensnared in the contract that "magically" appeared. Lynn evaluated our new wifi, phone, and television equipment making sure it was what the resort needed to provide the service our Owners and Guests desire and deserve.

Ms. Novitsky has been a tremendous help to me as a General Manager. I know our equipment is right, our contract is right, and our billing is right. Lynn's services saved our resort \$12,576.00 annually and \$36,000.00 over all. We are thrilled!

Sincerely,

Catherine Demaree

General Manager